**Services**

The RSA is organised into four Directorates:

* Driver Testing & Licensing
* Road Safety, Research & Driver Education
* Standards & Enforcement
* Financial and commercial Services

A brief outline of the functions performed by each Directorate is set out below. Full details of the services provided by each directorate is available on our website, www.rsa.ie.

Driver Testing & Licensing:

The Driver Testing & Licensing directorate is responsible for the driver testing service and the driver licensing regime.   
  
Specific responsibilities:

* Delivery of the driver testing service
* Oversight of driver licensing regime, including delivery of service through the NDLS
* Oversight of delivery of driver theory test service
* Delivery of Emergency Services Driving Standard
* Management of penalty points system

Contact Details

Driver Testing:

Driver Testing  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4  
Lo-call: 1890 40 60 40  
Email: [drivingtest@rsa.ie](mailto:drivingtest@rsa.ie)

ESDS:

ESDS  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4  
Lo-Call :1890 40 60 40  
Email: [esds@rsa.ie](mailto:esds@rsa.ie)

Driver licensing:

Driver Licensing  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4  
Lo-Call :1890 41 61 41  
E: [licensingqueries@rsa.ie](mailto:licensingqueries@rsa.ie)

For enquiries about the Penalty Point systemPlease email [info@ndls.ie](mailto:info@ndls.ie).

The Driver Licensing system is administered by the National Driving Licence Service (NDLS). Full information in relation to driving licences is available at [www.ndls.ie](http://www.ndls.ie).

All queries in relation to your driving licence should be address to the NDLS at

National Driver Licence Service  
Po Box 858  
Southside Delivery Office  
Cork

Email: [info@ndls.ie](mailto:info@ndls.ie)

Road Safety, Research & Driver Education

The role of the Road Safety, Research & Driver Education directorate is to raise awareness of road safety, educate road users and conduct research into road safety issues.  
  
The directorate works with all stakeholders signed up to the Road Safety Strategy to ensure that road safety initiatives are achieved.

The Directorate is also responsible for the Regulation of driving instruction and the administration of the Driver Certificate of Professional Competence (CPC).

Research   
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4  
Tel: 096 25000  
Fax: 096 78290  
Email [researchdept@rsa.ie](mailto:researchdept@rsa.ie)

Driver Education:

Approved Driving Instructor (ADI) Section  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4

Tel: 096 25007  
Email: [adi@rsa.ie](mailto:adi@rsa.ie)

Driver Certificate of Professional Competence (CPC)  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4

Tel: 096 25015  
Email: [cpc@rsa.ie](mailto:cpc@rsa.ie)

Standards & Enforcement Directorate

The Standards & Enforcement directorate exists to ensure that national and EU vehicle standards and road safety legislation are complied with. Responsibilities include:

* Type approval and regulation of the entry into service of new vehicles and the regulation of vehicles in use on our roads
* Enforcing EU and national road transport legislation on tachographs, drivers’ rules, Working Time Directive and licensing of road haulage and passenger operations
* Overseeing the Commercial Vehicle Roadworthiness Scheme to ensure the quality and integrity of the scheme and assist the An Garda Síochána in roadside roadworthiness checks of commercial vehicles
* Administering the National Car Testing Service project agreement and monitoring the performance of the contractor on behalf of the State
* Administering the Digital Tachograph Card issuing scheme on behalf of the State
* The directorate is also responsible for Communications and public relations

The Enforcement and Commercial Vehicle Testing sections are based in Loughrea. The Vehicle Standards function is based in the RSA offices in Ballina.

Vehicle Standards:  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4

Tel: 096 25014  
Email: [vehiclestandards@rsa.ie](mailto:vehiclestandards@rsa.ie)

Enforcement & Commercial vehicle testing:  
Road Safety Authority  
Clonfert House   
Bride Street   
Loughrea  
Co Galway

H62 ET93

Tel: 091 872600  
Email: Enforcement: [enforcement@rsa.ie](mailto:enforcement@rsa.ie)  
 Commercial vehicle testing: [vt@rsa.ie](mailto:vt@rsa.ie)

Financial and Commercial Services Directorate:

Provides support functions, systems and structures to the RSA. Its functions include:

* Finance
* Procurement
* Freedom of Information
* Data Protection
* Health & Safety
* Facility management

The Directorate is also responsible for business and organisational planning, corporate governance, including internal audit, risk management and the Director of Commercial Services acts as the Secretary to the RSA Board.

Financial and Commercial Services  
Road Safety Authority   
Moy Valley Business Park  
Primrose Hill  
Ballina  
Co Mayo

F26 V6E4  
Lo-Call :1890 50 60 80

E-mail: [info@rsa.ie](mailto:info@rsa.ie)

Full details of all services provided by each of these directorates are available on the RSA website www.rsa.ie.