



Frequently Asked Questions on the National Car Testing Service and COVID-19

National Car Testing Service (NCTS)

Q. are all NCTS centres open for business

A. Currently all NCTS Centres are operating as normal.

Q. I cancelled my test after the five day window, will I be given a refund?

A. In line with Government advice, the more vulnerable in society are being asked to contact NCTS on 014135992 to arrange an alternative appointment. Please visit the NCTS website for further updates in relation to COVID 19

Q. What measure are the NCTS taking to protect those attending for their NCT?

A. In the interests of the safety and welfare of our staff and customers, we will only be allowing a small number of customers into the waiting area at a time.

- Once checked in, please return to your car and wait until advised when it is your turn to enter the building
- We are taking these measures in line with the social distancing guidelines that have been issued by the HSE
- We also ask that you please ensure your vehicle is clean, tidy and free of any unhygienic matter such as used tissues and wipes
- Ensure that the air vents in your car are closed and the fans are on low settings
- We also ask that customers pay by card where possible to reduce the chance of cross infection by using cash

For the latest information on the National Car Testing Service, click [here](#).