

Frequently Asked Questions on the National Driver Licence Service and COVID-19

Q. Are there any interruption to the National Driver Licence Service?

A. Due to Covid 19 NDLS centres, since 16 March will be by appointment only. NDLS are prioritising customers whose licences are due to expire in the next 2-3 weeks and would request those outside of this timeframe refrain from attending the centres.

This means that we will not be able to take any 'walk in' customers who have not made a prior booking, until further notice. You can book an appointment at any NDLS centre nationwide by visiting www.ndls.ie.

We would also ask customers to please review HSE guidelines on the Coronavirus (COVID 19) at hse.ie before attending an NDLS centre.

Why not save yourself a trip to an NDLS centre if you qualify to apply online for a licence or learner permit? If you are renewing a licence or permit without any other change in your personal details, you can find out how to apply online at www.ndls.ie

For the latest information on the National Driver Licence Services, click [here](#).

Q. Can I pay with Cash at the NDLS centre?

A. Due to the current situation as part of the precautionary measures at the NDLS Centres they will not be accepting cash at the Centres. You can pay by Card.

Q. Im 70 years or over, do I need to get a medical report from my GP to renew my driving licence?

A. In light of the need to facilitate social distancing and the expected additional burdens on medical services from Covid-19, the requirement for those over 70 (under certain circumstance) to provide a medical report shall be removed until 31 July. This means that since 20 March until 31 July 2020, persons of 70 years of age or over can apply for, and renew, their driving licence in the normal way through the NDLS public office without the need to submit a medical report. This is only on the basis that they do not have an identified or specified illness listed on the application form.

Q. My aunt/parent/grandmother is 70 or over and has a medical condition -do they still need to go to a doctor and then in the NDLS to get their licence renewed?

A. If they do not have an identified or specified illness listed on the application form they will not need to provide a medical report when applying or renewing for a driving licence. They may be eligible to apply online, see [here](#). But if they aren't they will need to attend an NDLS centre to make the application.

Q. If I apply for my licence between 20 March and 31 July 2020 will I be issued with a licence without the need to submit a medical form when the 'grace' period expires?

A. Yes, anyone aged 70 and over who do not have a medical condition (listed on the application form) will be able to apply for a driving licence/learner permit without the need to provide a medical report. The driving licence will be issued for a period of 3 years. A licence can only be issued for a period of 1 year where they have declared a medical condition. This condition will apply until 31 July 2020.