



## Frequently Asked Questions on the Suspension of Driving Tests

### The Driving Test

Q. Why have driving tests been suspended at this time?

A. We are acting on public health advice in suspending driving tests. A driving test involves close contact in an enclosed space and does not meet the social distancing guidelines in place to delay the spread of Covid-19.

Q. When will driving tests recommence?

A. The suspension of the driver testing service is effective after completion of all driving tests on Friday 13 March and will continue to 19 April 2020. This will be kept under review and updates will be provided on our website [www.rsa.ie](http://www.rsa.ie)

Q. I have a scheduled appointment before 19 April what happens to my application?

A. Your test will not take place and it will be rescheduled free of charge. We will be in touch with customers in the coming days advising them of next steps.

Q. I have a scheduled appointment after 19 April what happens to my application?

A. Your appointment will not be cancelled for now. However, we will continue to review the position and we will be directly in touch with test candidates if the situation changes.

Q. I just want to make an application for a driving test can I do this?

A. Yes, we will continue to receive and process applications, however you will not be able to select a test slot nor will we schedule you for a test until the driver testing service resumes. You can apply online at [www.rsa.ie](http://www.rsa.ie)

Q My learner permit has expired and I need to apply for a driving test in order to renew it.

A. You can apply online for the driving test and you can use your acknowledgement notification when renewing your permit.

Q. I am involved in the delivery of emergency or essential services and need a driving test

A. There will be a facility in exceptional circumstances to facilitate urgent driving tests.

Please be aware that given the restrictions that are currently in place for Covid -19 **we can only prioritise driving tests for customers who work with the emergency services eg.**

**Ambulance Service, Fire Service, Civil Defence, medical professionals and critical supply chain HGV drivers.**

All other requests, including yours, will be dealt with when testing resumes. At this point it is not known when testing will resume, but we will update our website in advance once we know when it will resume. Thank you for your patience and understanding.

If you require an urgent driving test for any of the above reasons you should email us on [urgentdrivingtest@rsa.ie](mailto:urgentdrivingtest@rsa.ie) to explain your circumstances. Please ensure that you have applied for the test and received your acknowledgement notification. You should include your test application details so that we can assess your requirement and contact you about your request.

Q. Is the NDLS still open for business?

A. You may be able to apply online if you are renewing a driving licence or second learner permit where you do not need to provide supporting documents, you can get all the necessary information

at [www.ndls.ie](http://www.ndls.ie) Due to Covid 19 NDLS centres, since 16 March will be by appointment only. NDLS are prioritising customers whose licences are due to expire in the next 2-3 weeks and would request those outside of this timeframe refrain from attending the centres.

This means that we will not be able to take any 'walk in' customers who have not made a prior booking, until further notice. You can book an appointment at any NDLS centre nationwide by visiting [www.ndls.ie](http://www.ndls.ie).

We would also ask customers to please review HSE guidelines on the Coronavirus (COVID 19) at [hse.ie](http://hse.ie) before attending an NDLS centre.

Why not save yourself a trip to an NDLS centre if you qualify to apply online for a licence or learner permit? If you are renewing a licence or permit without any other change in your personal details, you can find out how to apply online at [www.ndls.ie](http://www.ndls.ie)

For the latest information on the National Driver Licence Services, click [here](#).

Q. Is the Driver Theory Test service still open for business?

A. The Driver Theory Test Service is suspended until 19 April due to COVID-19. The suspension takes effect as and from today Wednesday 25 March and will be subject to ongoing review.

Q. where can I get updates on the suspension of the driving test?

A. Please see [here](#) for updates on the suspension of driving tests.