



OPTIPRO

High visibility vests safety notice FAQs

What is wrong ?

Quality tests have shown that there are irregularities with the tape that reflects light in the dark, so the vests may not be as bright as the standard asks.

Was I at risk wearing one of these vests ?

You are much more visible wearing the vest than not.

Could this happen again ?

Improved quality controls have been put in place and it is very unlikely that this will occur again.

Why am I only being told now ?

On-going quality testing and performance review has only allowed us reach a conclusion now that there is an issue with these vests.

How do I get a replacement vest ?

Send the product you wish to replace back to the Freepost address with your contact details and a new one will be sent to you free of charge .

Are all the other RSA vests ok ?

There are no quality issues with any other RSA vests which have been issued.

Is it safe to continue to use the vest ?

This voluntary notification is being issued because some of these products may not meet required quality standards. The replacement option is not being given on the basis of any adverse in use performance. The RSA would like to make consumers aware of this issue It is likely that natural degeneration and/or covering the garment (such as with a satchel) are a greater risk than that posed by any irregularity with the tape in meeting the night time performance standard.

Why aren't the vests being recalled ?

The risk is not that significant to warrant a mandatory recall.

